



## Tradex Global Laminate Flooring Warranty

**Tradex Global** warrants its laminate flooring for 35 years from the date of purchase that:

1. The protective surface will not wear through when used in a normal residential living environment.
2. The floor will not fade due to ultraviolet from the sun or electrical lights.
3. The floor will not stain due to accidental spills from most household beverages when removed and cleaned promptly.
4. The floor will resist water damage from everyday spills, damp mopping and cleaning on the surface of the floor provided that excessive water and liquid are removed promptly.

**This Warranty is made subject to the following terms & conditions:**

1. The flooring must be installed properly in accordance with Tradex Global's installation instructions. Proper installation includes, but is not limited to, performing a moisture test to determine if excessive moisture exists in the subfloor and use Tradex Global moisture resistant underlay on concrete sub floor.
2. The flooring must be used only indoors in residential areas.
3. Surface wear must not have occurred as result of incorrect maintenance or accidents, such as damage caused by scratching, impact or cutting.
4. Surface wear must be readily visible (i.e., approximately 1/2 square inch).
5. Warranty does not apply to other water damage, including water damage caused by flooding, standing water(water that remains on the floor for more that 30 minutes), leaking pipes, water dripping from defective air-conditioners, household mechanical failures, or damage caused by water underneath the flooring, including damage from subfloor hydrostatic pressure(water under the floor that is transmitted to the surface through exerted pressure) or other conditions that result in water being below the flooring.
6. The warranty does not apply to accessories such as skirting and profiles.
7. This warranty does not cover installation of flooring that contains any

manufacturing defect.

**Customer Support:** Any claim under the Tradex Global Warranty shall be made by contacting your renovation contractor or dealer within 30 days after it has been detected. Proof of purchase, including the Date of purchase, and valid warranty card must be presented to make a claim.

When Tradex Global accepts a claim under its Warranty, it will repair or replace, at its option, the affected flooring material. This warranty covers the repair or replacement of affected flooring materials, including reasonable labor costs. If the design for which a claim is made is no longer available, Tradex Global will replace the affected floor materials with another design of equal value. The above remedy is the customer's sole and exclusive remedy for claims under this warranty. This warranty is not transferable. It extends only to the original end-consumer.

**Manufacturing Defects:** Tradex Global warrants its product against manufacturing defects that exist in its product prior shipment. Any manufacturing defect must be reported prior to product installation or, under any circumstance, no later than 6 months after the date of purchase to be covered under this warranty. Tradex Global will replace any such defective material at no additional cost to the customer. This does not include labor costs. Any damage that occurs during shipment is the responsibility of the shipping company.

**Disclaimer:** Tradex Global disclaims liability for incidental and consequential damages for breach of any express or implied warranty and disclaims all other express or implied warranties, including any implied warranty of merchantability, or warranty of fitness for a particular purpose, with respect to this product.

**This warranty constitutes the entire agreement of the parties, and no waiver or amendment shall be valid unless in writing and signed by an authorized representative of Tradex Global.**

Tradex Global reserves the rights to modify or change this limited warranty pertaining to its products, make alterations to specifications of its product, without prior notice.

